South West Water

Peninsula House, Rydon Lane, Exeter, EX2 7HR
T: 0344 346 2020 Minicom: 0800 1699965
www.southwestwater.co.uk

Ref: H5O SRH GT

Dear Customer

Important information – Upgrade to Sewage Pumping Station

We are conducting essential maintenance on the Sewage pumping station Located in Shaldon TQ14 0BP.

When will it happen?

The works will begin around 11 April and are expected to take approximately five days to complete.

Over this period of time you will witness an increase of traffic and plant machinery movement, so we are requesting the access track to our works to remain free of any parked cars to allow safe entry for all vehicles during this construction period. The footpath to Shaldon Play Park will always remain open.

Our site working hours will be kept to 8:00am-17:00pm, your water and sewerage services will not be affected and access to properties will always be maintained.

If you need advice or assistance:

If you need advice or assistance, please call our Business Support Manager, Heather Nash, on 07841 031914 between the hours of 9am to 5pm. For emergencies only outside of these times, please contact our Services Helpline on 0344 346 2020.

Your cooperation is appreciated and will allow us to complete our work as quickly as possible.
As an essential service provider, we will continue to follow Government advice surrounding Coronavirus to keep our staff and customers safe.

Yours sincerely



Barry Birch
Stakeholder Relations Lead
South West Water