DIGITAL SWITCH OVER
Please see below the content of email received by Parish Council.

Dear Shaldon Parish Council,

You may be aware that land lines are changing, and the UK's telephone network is going digital by January 2027, but you might not be too sure what that means for you or the communities you serve.

BT have contacted the RSN to ask that we share the following resources and training opportunities with you to ensure that communities in rural areas are not overlooked and have a clear understanding of the what the switchover will mean for them.

Connected Together Campaign and Resources
You can access helpful resources at this link: Connected Together - All-IP - About BT | BT Plc

Additional resources and Online Training
The BT Digital Voice team will be hosting 1-hour webinars to equip community leaders with the knowledge of what the switchover means in practice and the support available for those with additional needs. The webinars will also cover support for those without broadband and information on how to access backup solutions to protect connections during power cuts. Attendees will also be introduced to the Connected Together Conversation Starter Pack - a new resource designed to give you the key information you need. It will not only help you explain the switch to your communities but also prepare you to answer any questions.

If you or anyone in your community or council would like to join a training event there are currently two on offer, note each event covers the same content, so there is no need to attend both. Joining instructions below.

Digital Voice Training 1-2pm Tuesday 28 October
Join the meeting now
Meeting ID: 351 882 489 690
Passcode: DLusnh

Digital Voice Training 1-2pm Thursday 6 November
Join the meeting now
Meeting ID: 374 016 098 012
Passcode: yRq5QN

Unable to join the above training events but still keen to have a training session?
If you can't make either of the dates above, please complete the following poll and the BT team will try and schedule a training session to best suit your needs.
https://www.surveymonkey.com/r/5GP77J7

Best wishes